



Resident Parent- Carer

Ground Rules for Person/s bringing Child/ren to the Contact Centre

1. Please **do not** bring any other person with you unless previously agreed.
2. Any person displaying violence, bad language, intimidation, or aggression inside or directly outside of the contact centre will automatically lose their place at the centre.
3. Aggressive, Confrontational or intimidating conduct towards staff or other Service users will not be tolerated and may lead to places being withdrawn.
4. Any person arriving at the centre under the influence of drugs or alcohol will be asked to leave immediately.
5. Smoking or Vaping **is not** permitted inside the centre.
6. You **must not** access any other part of the building apart from the Toilet if you are the person escorting the children.
7. If you **do not** attend two contact sessions without informing the contact centre of a valid reason, you may lose your place.
8. Children are always the responsibility of parents.
9. If contact has been delayed for whatever reason, the session may still go ahead only for the remaining time left unless otherwise agreed with centre Staff.
10. Visitors **must** arrive on time.
11. Videoing or Recordings are **not** permitted within our premises. Please note staff, Children and other Families have not given you permission and it is an offence to do so.
12. Please do not ask your children to pass gifts or belongings, money, or messages (either verbally or written) to your ex-partner
13. Please read carefully the Terms & Conditions of the centre

14. Resident Parent/Carers are **not permitted** to attend the contact sessions or wait on the premises for their child/ren

By signing this document, I agree to abide by the Contact Centres procedures as set out above.

Signed:

Print Name:

Date:

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